



Supporting people to live their best lives, their way
Cefnogi pobl i fyw eu bywydau gorau, eu ffordd

JOB DESCRIPTION:	Relief Support Worker (Visiting Support Scheme)
RESPONSIBLE TO:	Supported Living Locality Manager
HOURS:	Zero hour contract, as and when required between Monday and Friday
SALARY:	£10.50 per hour (plus premiums if applicable)
JOB PURPOSE:	Supporting and enabling people we support to reach their full potential across Ategi services

Ategi is seeking Relief Support workers to support our Visiting Support team to provide shift cover for staff - in order for them to attend training / meetings and in other circumstances. Relief Workers will be called upon to provide extra support to service users, as required. There will be funded training and induction, along with ongoing support.

About Ategi:

Ategi are a not-for-profit support provider, with over 25 years' experience of supporting people to live their lives, their way in Wales and England. The organisation currently offers three services; Shared Lives, Supported Living and Visiting Support. We support any adult over 18 who needs help to live independently. The services are designed for the specific needs of each person we support.

The kind of person we are looking for:

We are looking for someone who is passionate about the work we do and is dedicated to working in social care with demonstrable experience. This role is very person-centred and you will need to have excellent communication skills and be able to maintain excellent working relationships whilst upholding Ategi's values. You must be highly motivated and organised with a positive, proactive approach to your work.

We would like you to help us to:

- Increase people's opportunities for independent living within the community
- Work in partnership with other agencies.
- Promote equality, diversity and inclusion.
- Help to improve the quality of life for individuals and assist people to utilise/maximise their own skills and development.

About our Visiting Support service:

We support adults who are vulnerable because of their learning disability and/or their physical/ sensory difficulties. People can live in their own home, where we might support them with shopping or cleaning; they can live with their family or with carers.

The support you want; to do the things you want; when you want it.

Ategi supports people to:

- Make their own choices.
- Try new things.
- Learn new skills.
- Develop confidence.
- Be more independent.

What do we do?

Visiting support is a flexible service, supporting people who live in and around Cardiff from 2 hours at a time, up to a full week, depending on their needs.

We support people to take part in:

- Community Education Classes.
- Voluntary work/ Work experience.
- A range of leisure activities eg. Horse riding. Cycling. Swimming. Keep Fit. Using the gym. Walking.

Duties include:

- To assist with the general support of the service user as per their personal plans and needs assessment. Support their personal development through the implementation of individual personal plans and monitor them.

- To assist with intimate personal care such as personal dressing, personal hygiene, bathing and offer support in a sensitive manner, taking account of the abilities and health & emotional needs of the individual and support them through change and transitions.
- To work closely with other colleagues and co-operate with statutory bodies and other local services to maintain a high standard of service.
- To liaise with families, friends, advocates, external agencies and the staff team to provide a consistent approach that meets individual needs.
- To assist and encourage people to become integrated members of their community by promoting the use of community-based leisure and recreational activities, creating opportunities so that service users develop, establish and maintain personal relationships and social networks.
- To participate in ongoing training in line with Ategi's policies. Successfully complete medication training, as well as to take and pass a medication proficiency test after training has been received.
- To assist in maintaining accurate records i.e., finances, service user personal records, health and safety, monitoring records and any other necessary paperwork in agreement with the line manager.

The ideal candidate will:

- Have strong personal values - having consideration and showing respect for others / being polite to others.
- Ability to relate well with individuals and to promote equal opportunities and respect diversity, cultures and values and have an interest in hobbies and leisure activities and a willingness to share these with others.
- Be friendly, helpful, kind, caring, honest, and patient.
- Have a full clean driving licence.
- A satisfactory enhanced disclosure checks via the criminal records bureau (DBS).
- Welsh language (desirable but not essential)
- NVQ/QCF level 2 or 3 in Health & Social Care or be willing to work towards completing QCF level 2 or 3 in Health & Social Care.